

## Where bigger is done better.

*Whether you need a built-from-scratch EDI solution or want to add greater functionality to existing processes, Palmetto GBA can support your end goal.*



As one of the largest Medicare Electronic Data Interchange (EDI) gateway operators in the country, Palmetto GBA knows what it takes to manage high transaction volumes securely and successfully. We communicate with all types of trading partners, including direct-billing providers, major clearinghouses, datacenters and collaborating vendors. Our experience across diverse government contracts spans all formats of proprietary input and output transactions, as well as ASC X12 Health Care formats.

Palmetto GBA's veteran technicians marry commercial-off-the-shelf products and pre-existing technologies with custom wrap-around processes and proprietary software. This integration enables real-time and near real-time translations, acknowledgement, reporting, advanced clinical editing and encounter data processing. Fail-over safeguards, supports for required protocols and sophisticated monitoring programs ensure that compliance standards are met and potential errors addressed.

While network innovation is part of our DNA, customer service is at the heart of what we do. We believe real people should be easy to reach, and our knowledgeable, cross-trained technical support agents are never more than a phone call or email away.

# 3

**BILLION**

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transactions processed  
annually

# 300

**MILLION**

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government programs' EMC  
claims processed annually