

Rigorous standards, flexible processes.

When you need a national training curriculum, hire a contractor who understands the intricacies of federal regulation.

At Palmetto GBA, we're no strangers to the time and resource constraints faced by federal agencies. We specialize in developing coursework that adheres to complex guidelines and legislation, and our team of experts is highly capable of coordinating efforts in a multi-project environment. Whether you seek global training or function-specific instruction, our team of professionals certified in instructional design and asynchronous learning platforms will develop a comprehensive program that works.



WHY CHOOSE PALMETTO GBA?

We're intimately familiar with the unique operations of government programs.

Palmetto GBA has served as a national training contractor for the Centers for Medicare & Medicaid Services for more than a decade, and our team draws on more than 40 collective years of instructional design development experience in a variety of subject matter for six federal agencies.

We streamline traditional instructional design processes to move as quickly as you do.

We employ Lean methodologies to maximize technical innovations while eliminating waste, inconsistencies and stress to the instructional design system. This approach is particularly well suited to the limited resources and changing requirements of federal agencies and programs.

We use your feedback to constantly improve our services.

We recognize the importance of follow-up and follow-through. We incorporate pre- and post-training assessments to validate the effectiveness of our training programs, and our robust platform supports the cycle of review and revision necessary to training development.

We go wherever your employees need us.

Our instructor-led coursework can be taught anywhere in the country, and our curricula can be easily adapted to local policies and regulations. In addition to instructor-led coursework, we offer web-based training for those audiences who prefer a self-directed learning option. Constantly on the go? Our e-Learning platform is optimized for mobile devices, making it easy for employees who frequently access training content remotely.

We offer unparalleled support services.

We don't just meet the requirements of the Americans with Disabilities Act—we go beyond them. Extensive testing ensures that every training product we take to market offers 508 compliance and true functionality to a wide range of users. Need offline assistance? Our staff is always on hand to help navigate on-site training logistics, answer learner questions and support program operations.