

Handled with care.

Whatever it takes, our experienced team will help you deliver outstanding results to the people who matter most: your customers.

Without proper implementation and constant refinement, technological advances can only get a company so far. We know a computer is only as smart as its user—that's why we employ the best of the best to execute our innovative processes.

Palmetto GBA understands the demands of a complex regulatory environment, and we offer a variety of administrative services that can help your enterprise run smoothly and successfully. Whether you need claims processing, training development, or any service in between, our dedicated associates will work hard to increase your efficiency and profitability.

OUR SERVICES



OUTREACH, EDUCATION AND TRAINING

Access a full spectrum of training and education solutions, all with the goal of improving compliance and future performance.



FINANCE AND ACCOUNTING

When processing billions of dollars annually, every penny matters. Our accountants and financial experts follow the money to make sure payments are appropriately applied and large volumes of banking transactions are handled correctly.



CLAIMS PROCESSING

We help your customers implement the change management necessary to get their claim submission right the first time. Once claims are submitted, data analysts capture and identify error patterns in claims submissions and payments, ultimately increasing our efficiency while saving you money.



CONTACT CENTER OPERATIONS

Our contact center agents have the training and technology necessary to respond to customer inquiries accurately and effectively. Our advanced help desk capabilities ensure that complex questions are quickly resolved with live support.



ENROLLMENT

We provide thoughtful solutions to the distinct enrollment challenges your industry faces, from accurately enrolling new providers into the system to denying fraudulent suppliers a means of entering the system and addressing ambiguous standards.



MEDICAL REVIEW AND MEDICAL POLICY

Tap into the brainpower of a clinical team actively shaping the diagnostic reimbursement landscape. We are nationally recognized for our creation and implementation of next-gen health care classification systems.